

# Building Area External Site North (AN)

## Your Building Manager

Building Area AN  
Klingelbergstrasse 48  
CH-4056 Basel

### How to reach us

Phone +41 61 387 34 49  
E-Mail fs\_baseL\_empfang\_isc@ethz.ch  
Internet [www.ethz.ch/facility-services](http://www.ethz.ch/facility-services)

#### Opening hours ISC

Monday - Friday 07.00 - 17.00

#### Building opening hours

Monday - Friday 07.00 - 19.00

#### Phone numbers of the emergency desk

Internal number 888  
External number +41 44 342 11 88

### Inquiries / Notifications

Please report irregularities, defects, conspicuous features to us, we will be happy to help you! You facilitate our processing if you make the reports via the reporting portal

[www.immobilien-services.ethz.ch](http://www.immobilien-services.ethz.ch)

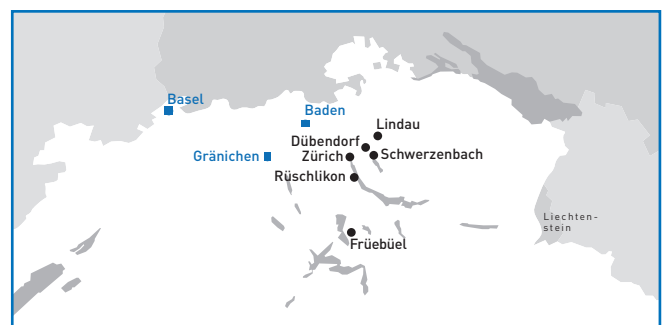


#### Delivery address:

Schanzenstrasse 44  
CH-4056 Basel

### Our services

- First intervention at incidents
- Technical maintenance (operation, maintenance, troubleshooting of technical equipment)
- Supply (media supply / media take back)
- General caretaker services such as snow removal, control rounds, etc.
- General Information, Lost and found property
- Building cleaning, waste disposal and recycling
- Opening and closing of buildings
- Facility services such as congress and seminar support
- Room signage
- Access control
- Key management building area AN



## Your contact persons in AN



**Luigi Serravalle**  
Head of Building Area AN

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Phone +41 61 387 32 97  
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**Tiziana Messana-Bäumle**  
Head ISC & Reception AN

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**Tanja Grundler**  
Head of Infrastructure AN

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**Michel Haugg**  
Head of Technology  
Dep. Head of Building Area AN

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michelhaugg@ethz.ch



**Monika Casoni**  
ISC & Reception AN  
(Info + Service Center)

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Phone +41 61 387 34 49  
monikacasoni@ethz.ch



**Caroline Imrek**  
Caretaker

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Phone +41 61 387 31 93  
carolineimrek@ethz.ch



**Stefan Bauer**  
House technician  
HLKKS

BSS E\_013.2  
Phone +41 61 387 31 19  
stefanbauer@ethz.ch



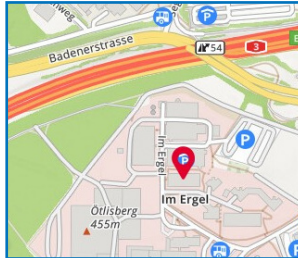
**Susan Linke**  
ISC & Reception AN  
(Info + Service Center)

BSS E\_011.1  
Phone +41 61 387 34 49  
susanlinke@ethz.ch

## Locations of the building area AN

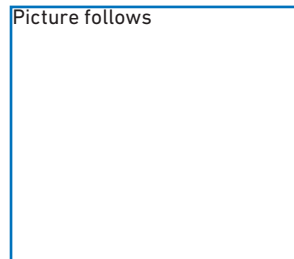
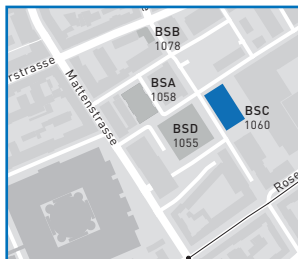
### Location BEA

Im Ergel 1  
5404 Baden



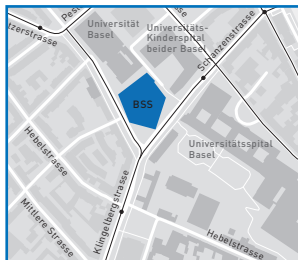
### Standort BSC

Mattenstrasse 26  
CH-4058 Basel



### Location BSS

Klingelbergstrasse 48  
CH-4056 Basel



### Location RSG

Mattehof  
5722 Gränichen

